## Impact report 2019/20

Part of a bigger picture

people sold

**BIG ISSUE NORTH** 

last year

**Our staff** provided health and wellbeing support

times

Our staff provided crisis support

times

magazines were sold by vendors each



Our staff provided finance support

times



vendors were supported into education

We reached

people on social media



Leventica, Big Issue North vendor

artists played **Street Noise** events

vendors were supported into employment

**Our staff** provided accommodation support



times

Big Issue North provides people with a means to earn an income and develop skills to improve their lives, by selling a weekly street paper. Vendors get support from Big Issue North Trust, a charity that provides signposting and advice, help getting ID, home furnishing packages, projects such as breakfast clubs and much more.

## Leventica, former Big Issue North vendor

Leventica first came to England from Romania with her aunt in 2010 at the age of 16. The following year, they moved to Liverpool, where she met and married her husband. He persuaded her to return to Romania, but there he became abusive, and she returned to the UK with her three children.

Back in Liverpool, Leventica began selling Big Issue North while she planned a better life for herself and her family. Through their strong local knowledge and relationships with other organisations, Big Issue North staff helped her to register for a Fair Work event at Liverpool John Moores University, which aims to help members of the Roma community to achieve their aspirations.

At the event, Leventica produced a CV, drawing on all the skills she developed through selling Big Issue North, from personal management to interaction with customers. Within a week, she had an interview with a fast food restaurant, where she now works.

"I just want to work normally," she said. "I love it – just to feel like a normal person, have some money and have a good future for my children, so that they do not have to go through what I went through."

She is now undertaking an interpreting course and learning to drive. "When I come here in the Big Issue North office, I never felt like I needed to close my heart. I never felt scared, I never felt different. I was always welcomed here. I love the people in the office," she said. "For years I did my best, and thanks to the support I got from the Big Issue North office, this year was mine. My dreams are becoming reality!"

